## State of Michigan Administrative Guide to State Government

## 0510.45 Purchase of Printing Services - Pre-Award

Issued: February 17, 2011 Revised: April 3, 2013

SUBJECT: Purchase of Printing Services – *Pre-Award*.

APPLICATION: Executive Branch Departments and Sub-units.

PURPOSE: To prescribe the policies and procedures by which Executive Branch

Departments shall procure printing services.

CONTACT AGENCY: Department of Technology, Management and Budget (DTMB)

Procurement

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SUMMARY: To maximize the use of equipment owned by the state, delegated purchasing

authority for ALL printing projects is \$750.00.

This includes the following types of print services:

Bound BookletsEnvelopesMail MergesBrochuresFormsManualsBulletinsInterior SignageNewslettersBusiness CardsLetterheadPosters

Composition/Design Copying (excluding FOIA)

All printing projects exceeding \$750.00 (except Department of Corrections, Michigan State Industries projects) MUST be submitted to DTMB Printing Services.

DTMB Printing Services is charged with managing projects between \$750.00 and \$100,000.00. The work may be completed in-house or subcontracted to a private company based on a pre-qualified bid process.

This process does not apply to Rapid Copy orders. Agencies in the Lansing area are reminded to obtain all copying services from DTMB Printing Services. Agencies should continue to utilize http://dtmbintranet/DTMBOnlinePrint for submission of these projects.

This Administrative Guide Procedure supersedes Acquisition Services Policy Letter 121.

All procurements under this procedure are subject to review and audit by DTMB. Violations by departments may result in the loss of delegated authority.

APPLICABLE FORMS

AND PROCESSES: DTMB Purchase Requisition Form (PRF)

iTRAC Request

Civil Service Annual Disclosure

## DTMB Procurement Procedures & Policy Letters:

- Service Level Agreement Letter (SLA) for solicitations and amendments
- Signature Authority Letter
- Procedures for Quotes, Invitations to Bid (ITB) and Requests for Proposal (RFP)
- Contract Management Toolkit (optional for purchases at or below \$25,000; mandatory for purchases over \$25,000)
  - Project Assessment Report (PAR)
  - o Project Plan
- Procurement Definitions Document

### iTRAC System:

• Status updates, tracking, comments and attachments

## MAIN Electronic Documents & Processes:

- Requisition Header (REQ) (PCHL2100)
- Contractual Services Request (CS-138) (PCHL2117)
- Purchase Order (PO) (PCHL2340)
- Blanket Purchase Order (BPO) (PCHL2342)
- Direct Purchase Order (DPO) (PCHL2360)
- Advice of Change (AOC) (PCHL8010)

## Bid4Michigan (in future, DTMB Public Procurement Web Tool):

- Solicitation Documents
- Attachments
- Addendums
- Responses
- Notice of Recommendation
- Notice of Award/Award
- Posted Comments

### Developed outside of Bid4Michigan:

- Solicitation Attachments (RFQ/ITB/RFP)
- Solicitation Responses (if hardcopy responses allowed) (Quotes, Bids, Proposals)
- Confidentiality Statements

### PROCEDURES:

## Agency and DTMB Procurement Approvals:

• Internal approvals must be obtained and documented according to agency policies and procedures, including provisions surrounding delegated and signature authority.

## Michigan Civil Service Commission Approval for Services:

 The disbursement of funds to pay for services performed by an independent contractor must have the prior approval of the Michigan Civil Service Commission pursuant to the CS-138 process (PCHL2117). See the Michigan Civil Service Commission Website at <a href="https://www.michigan.gov/mdcs">www.michigan.gov/mdcs</a>.

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# Agency:

- Identifies a need.
- Must follow its department's internal procurement policies and procedures, recognizing that the
  policies and procedures of the delegating authority supersede those of the department in the
  event of a conflict.
- Completes a PRF in iTRAC for required printing services.
- Enters the request in iTRAC and attaches all approval documents along with the statement of
  work and any other solicitation attachments, for internal routing and approvals in accordance with
  Administrative Guide Procedures 0330.01-0330.05 for printing.
- Completes the purchase in accordance with DTMB Procurement, Print and Graphics consulting Services (P&CGS) and/or State Budget Office, Office of Financial Management policies and procedures outlined for the selection award type.
- The process is outlined as follows:
  - Agency Submittal Agency creates Requisition in MAIN using the following:
    - Commodity code from the 966 series.
    - Vendor ID 2386000134; mail code 881 for DTMB P&GCS.
    - "OS" document type (agencies should verify user security profiles and document approval paths for this program).
    - Description of printing that is needed.
    - Government estimated cost (can be based on historical or industry information, or the agency can work with DTMB P&GCS).
    - Agencies can still use the Print Order Form (DTMB-0598) instead of the above requisition process. This form is available on the <u>Printing Services</u> Internet. The form can then be sent to DTMB P&GCS by fax at 517-322-5968 or by ID mail at General Services Building, State Secondary Complex.
  - Agency Justification Agency must indicate which of the following criteria the print project meets (for projects under \$25,000.00, use the notepad of the requisition; for projects over \$25,000.00, submit a properly executed PRF to DTMB P&GCS):
    - Legal mandate, court order or for law enforcement purposes.
    - To protect health or safety of Michigan citizens or visitors.
    - To provide for the basic living requirements of residents in state institutions or facilities, including but not limited to food, clothing and prescription drugs.
    - To produce budgetary savings or increased state revenue, including the prevention of the loss of federal funds and to secure additional funds.
  - Routing Upon posting by the agency, the Requisition will route to DTMB P&GCS at mail box 07112900, level 150.
  - Submittal of Attachments Attachments to Requisitions (i.e., copy of the document to be printed) can be sent to DTMB P&GCS the following ways (make sure the Requisition number is referenced):
    - Larger files can be uploaded to DTMB P&GCS' FTP site (please contact them at 322-1889 for instructions).
    - Smaller files can be:
      - E-mailed to DTMB P&GCS at <a href="mailed-bases">DMB-PGS-Elec Files@michigan.gov</a>.
      - Send to DTMB P&GCS through ID mail at the General Services Building, State Secondary Complex.
- Places all documentation of the bid process in the appropriate bid folder/contract folder for future reference and use.

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#### **DTMB Procurement:**

- In the event agency has routed the request to DTMB Procurement using the "OP" document type or the request exceeds agency delegated authority:
  - Conducts the solicitation process in Bid4Michigan in accordance with Administrative Guide Procedures for purchasing 0510.30-38 and printing 0330.01-05, updating iTRAC with status changes and notes throughout the process.
  - DTMB Print and Graphics Consulting Services process is outlined as follows:
    - DTMB P&G Assignment The Requisition will be reviewed and assigned to a consultant. Once assigned, the consultant's name and phone number will be entered into the notepad and the Requisition will be moved to mailbox 07112900, level 200. The Requisition will remain in this mailbox in an "approved" status (not posted) until the print project is completed.
    - In-House Production Process If it is determined that DTMB P&GCS does have the capacity and capability to produce the document needed and can deliver within the time frame required by the agency, the materials will be produced inhouse. DTMB P&GCS will work with the requesting agency on final production of the documents and establishing the price. Once the project is completed, the documents will be delivered as instructed by the agency and the Requisition will be posted by DTMB P&GCS. The agency will then be invoiced using an R\*Stars Interface Billing (inter-agency billing) for the cost of the print project, including the appropriate DTMB rate.
      - The requesting agency will then need to enter a document cancellation (screen 8500) in order to release any pre-encumbered funds.
    - Outsourcing Process It if is determined that DTMB P&GCS does <u>not</u> have the capacity or capability to produce the document needed or cannot deliver within the time frame required by the agency, the production of the materials will be outsourced to a private print company. DTMB PG&CS will manage the informal bid process as follows:
      - Send the requirements out to all vendors on the pre-qualified list for the category of product needed.
      - Vendors are to respond electronically within 48 hours (in most cases).
      - DTMB P&GCS issues a purchase order (through DTMB Procurement) to the vendor selected.
      - Once the project is completed, the documents will be delivered as instructed by the agency and the Requisition will be posted by DTMB P&GCS.
      - The agency will then be invoiced using an R\*Stars Interface Billing (interagency billing) for the cost of the print project, including the appropriate DTMB rate.
      - The requesting agency will then need to enter a document cancellation (screen 8500) in order to change the requisition status to close and release any pre-encumbered funds.
      - If the bids received are considered excessive (greatly exceeding market rates), DTMB P&GCS can choose to not make an award and handle the project in-house, if they can offer the agency considerably better pricing. In this case, the decision will be discussed with the agency and the bidders will also be notified.
    - Cost Over Approval If the award amount of a project exceeds the agency estimate included on the Requisition but is considered reasonable, DTMB P&GCS will contact the agency for approval to proceed. The Requisition will then be rejected so the agency can revise the amount and resubmit (to demonstrate their approval of the award).

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- Quantity Increase If the agency needs to increase the quantity after issuance of the purchase order, a new Requisition will need to be submitted (referencing the original order).
  - If the agency needs to revise the quantity prior to award, DTMB P&GCS can reject the Requisition so the agency can update the quantity and resubmit.
- Exceptions to this program:
  - If DTMB P&GCS reviews a Requisition with an estimated value between \$500.00 and \$100,000.00 and determines that the project should be handled by DTMB Procurement, the Requisition will be rejected back to the agency initiator. The agency will be instructed to resubmit the Requisition using the "RA" document type, which will route the request to DTMB Procurement. DTMB Procurement will issue an ITB for the project.
  - A purchase order or multiple-year contract may be issued, depending on what is determined to be in the best interest of the state. If an agencyspecific contract is established, releases against the contract will be able to be issued without routing through DTMB Procurement.
  - Printing projects with an estimated value that exceeds \$100,000.00 –
    these Requisitions will automatically route to DTMB Procurement. A
    formal ITB may be issued and State Administrative Board approval may
    be required for each project.
  - An agency that has an exception letter signed by the DTMB Procurement Director (possible example: Department of Corrections, Michigan State Industries).
- Obtains required agency approvals, Procurement internal approvals, DTMB P&GCS approvals, and administrative approvals, including the State Administrative Board (see Administrative Guide Procedures 0510.36 State Administrative Board and Award; and 1630.01 Bidder's and Contractor's Certificates).
- According to signature authority, obtains the state's signature on the final contract agreement signed by the vendor; or if the approved recommendation is for a purchase order, issues the purchase order.
- Enters award number for PO or PBO in Bid4Michigan and iTRAC.
- Places all documentation of the bid process in the appropriate bid folder/contract folder for future reference and use.
- Runs periodic reports to review purchases made by agencies for appropriate use and policy compliance.

## Authority:

- Public Act 431 of 1984, as amended (governing authority)
- Public Act 91 of 2005 (Service Disabled Vet Preference)
- Public Act 237 of 1988 (Reciprocal Preference Table)
- Public Act 112 of 1988 (Persons with Disabilities)
- Public Act 124 of 1999 (requirement to post all request estimated at or over \$50,000 on a public Website)

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